



IMPORTANT CHANGES IN THE MASSACHUSETTS BOILER INSPECTION LAW

State will issue operating certificates for \$50 fee



Risk Solutions

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THE MASSACHUSETTS DEPARTMENT OF PUBLIC SAFETY WILL NOW ISSUE OPERATING CERTIFICATES

Do your clients operate a commercial boiler or pressure vessel in Massachusetts? They should be aware of changes in the inspection law, which requires the payment of a \$50 certificate fee to the Massachusetts Department of Public Safety (DPS). Certificates will be mailed by the DPS, instead of being posted by the inspector.

HSB will inspect your customers' boilers

Hartford Steam Boiler will continue to provide jurisdictional inspections as part of our equipment breakdown insurance coverage, but insurance companies can no longer issue certificates of operation.

The Department of Public Safety will mail the certificate

The Department of Public Safety will issue all certificates, effective May 1, 2012. When an inspection is completed, HSB will enter the report into a state database. The Department of Public Safety will send a payment notice and mail the certificate to the equipment owner after any violations are cleared and the \$50 certificate fee is paid.

The \$50 fee is paid to the DPS

It's important to remember that HSB will not issue a certificate of operation at the end of the inspection. HSB is not charging or collecting the \$50 certificate fee. The Department of Public Safety will mail the certificate of operation directly to the boiler owner.

HSB provides the same quality inspection service

There will be no change in how HSB inspects your clients' boilers. We don't charge our policyholders any fee for this valuable service in addition to the insurance premium. Our customers get insurance coverage for equipment breakdowns, timely jurisdictional inspections, and free loss prevention information.

We take a proactive approach

HSB takes a proactive approach to identify locations that require inspections in Massachusetts and to contact our customers and schedule the work. That includes using "smart" technology to help identify boilers and pressure vessels, using our unique data resources and automated inspection scheduling systems.





ABOUT HSB AND MUNICH RE

HSB is proud to be part of Munich Re. Munich Re stands for exceptional risk solutions, consistent risk management, financial stability and client proximity. Munich Re – which pursues an integrated business model consisting of insurance and reinsurance – is one of the world's leading reinsurers.

Why boiler inspections are important

In addition to avoiding fines for overdue inspections, we can help our customers save money. Keeping a boiler in good operating condition can reduce both emissions and energy costs. Complying with jurisdictional laws also helps prevent expensive equipment breakdowns and the business interruption that often results.

HSB keeps it simple

We keep it simple for you and your Massachusetts customers by including jurisdictional inspection service in all of our equipment breakdown programs.

To schedule an inspection or learn more about HSB's inspection service call the HSB Inspection Hotline toll-free at 1-800-333-4677. For information on HSB's equipment breakdown insurance and other specialty coverages, call us at 1-800-472-1866.

This is a summary of coverages.
For all coverages, terms, conditions and exclusions,
refer to the actual insurance policy.